

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:1784
ANSWERED ON:23.08.2007
REFUND OF FARES BY AIRLINES
Pallani Shamy Shri K.C .

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether MRTPC has pulled up Indian Airlines, Air India and other private airlines for their refund policies i.e. refusing to pay ticket fares in cases of cancellation;
- (b) if so, the details thereof and the action taken by the Government thereon; and
- (c) if not, the reasons therefor?

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL)

- (a) & (b):- MRTP Commission has initiated action against certain airlines for their refund policies in cases of cancellation. The matter is sub-judice.
- (c):- Does not arise.